



# Chafyn Grove School

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## STANDARD TERMS AND CONDITIONS

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### INTRODUCTION

1. **These Terms and Conditions** deal with such matters as admission and entry to the School, education and pastoral care, behaviour and discipline, fees, medical matters, important provisions about notice and general contractual matters. The Terms and Conditions reflect the custom and practice of independent schools for many generations and they form the basis of the contract for educational services between the School and Parents.

2. **Prospectus:** The prospectus describes the broad principles on which the School is presently run and gives an indication of our history and ethos. The prospectus is not part of any agreement with the Parents and the School. Therefore, parents wishing to place specific reliance on a matter contained in the prospectus should seek written confirmation of that matter before entering this agreement.

3. **Managing Change:** Every long-term contract must contain reasonable provisions for change. This School, as any other, is likely to undergo a number of changes during the time a child is a Pupil here: for example, there may be changes in the staff, and in the premises and facilities and their use, in the curriculum and the size and composition of classes, and in the School Rules and Regulations and disciplinary framework and the length of school terms. Fee levels will be reviewed each year and there will be reasonable increases from time to time. Whenever practicable, however, Parents will be consulted and/or given at least a term's notice of a change of policy which would have a significant effect on their child's education or pastoral care.

4. **Documents Referred to:** Parents and Pupils have an opportunity, on request, to see any of the other documents referred to in these Terms and Conditions before they accept the offer of a place. Those documents, together with these Terms and Conditions, may undergo reasonable change from time to time, as circumstances require, so as to ensure that the School, its culture, ethos and resources are properly managed, and so as to promote good order and discipline throughout our school community, and to ensure compliance with the law.

### TERMINOLOGY

5. **"The School"/"We"** means Chafyn Grove School, a registered charity whose trustees are referred to as the "Governors". The School is organised in the following sections: Preparatory School/Pre-Preparatory School/Nursery.

6. **"The Governors"** are appointed under the terms of the Scheme made by the Charity Commissioners on the 10th August 1984 for the regulation of the School. The Governors are the trustees of the charity and have overall responsibility for the charity and the School.

7. **"The Head"** is the person appointed by the Governors to be responsible for the day-to-day running of the School and that expression includes those to whom any duties of the Head or of the Governors have been delegated and in particular the Bursar.

8. **"The Parents"/"You"** means those who have signed the Acceptance Form and/or who have accepted responsibility for the Pupil's attendance at the School. The Parents are legally responsible, individually and jointly, for complying with their obligations under these terms and conditions. Those who have "parental responsibility" are legally entitled to receive relevant information about the Pupil unless a court order has been made to the contrary, or there are other reasons which justify withholding information to safeguard the interests and welfare of the Pupil.

9. **Special Precautions, Court Orders and other Special factors:** The Head needs to be aware of any matters that are relevant to the pupil's security and safety. The Head must therefore be notified in writing immediately of any court orders or situations of risk in relation to a pupil for whom any special safety precautions may be needed. A Parent may be excluded from school premises if the Head, acting in a proper manner, considers such exclusion to be in the best interests of the pupil or of the School.

10. **"The Pupil"** is the child who has been admitted to the School at the request of the Parents and (where applicable) is the person named on the Acceptance Form as the Pupil.

### ADMISSION AND ENTRY TO THE SCHOOL

11. **Registration and Admission:** Pupils will be considered as candidates for admission and entry to the School when the Registration Form has been completed and returned to us and the non-returnable Registration Fee paid. Admission will be subject to the availability of a place and the Pupil's satisfying the admission requirements at the time. **"Admission"** occurs when Parents accept the offer of a place. **"Entry"** is the date when the Pupil attends the School for the first time under this contract.

12. **Equal Opportunities:** The School is a mainstream, co-educational boarding and day school for pupils aged 3-13 years. The School has a Christian ethos but welcomes staff and children from many different ethnic groups, backgrounds and creeds and human rights and freedoms are respected. We have limited facilities for the disabled but we will do our best to make reasonable adjustments in order to accommodate the needs of members of the staff and children who have disabilities.

13. **Offer of a Place and Deposit:** A deposit ("**Acceptance Deposit**") as shown on the Fees List for the relevant year will be payable when Parents accept the offer of a place. The Acceptance Deposit will be retained in the general funds of the School until the pupil leaves and will be repaid by means of a credit without interest to the final payment of Fees or other sums due to the School on leaving, unless otherwise stated in these Terms and Conditions or unless the Parent wishes to donate the Acceptance Deposit to the Schools Bursary Endowment Fund.

14. **Overseas Pupils:** For reasons of administration, the right is reserved to require payment of an additional deposit as shown on the Fees List for the relevant year, in the case of a pupil whose normal residence is outside the United Kingdom. The Additional Deposit will be retained in the general funds of the School until the pupil leaves and will be repaid by means of a credit without interest to the final payment of Fees or other sums due to the School on leaving, unless otherwise stated in these Terms and Conditions or unless the Parent wishes to donate the Additional Deposit to the Schools Bursary Endowment Fund.

### PASTORAL CARE

15. **Meaning:** Pastoral care is a thread that runs throughout all aspects of life at this School and is directed towards the happiness, success, safety and welfare of each Pupil and the integrity of the school community. Any question or concern about the pastoral care of a Pupil should be notified immediately to a member of the School staff or in the case of a serious concern should be notified in writing to the Head.

16. **Our Commitment:** We will do all that is reasonable to safeguard and promote your child's welfare and to provide pastoral care to at least the standard required by law and often to a much higher standard. We will respect your child's human rights and freedoms which must, however, be balanced with the lawful needs and rules of our school community and the rights and freedoms of others.

17. **Pupil's Rights:** A Pupil of sufficient maturity and understanding has certain legal rights which the School must observe. These include the right to give or withhold his/her consent in a variety of circumstances and certain rights of confidentiality and, usually, the right to have contact with both Parents. If a conflict of interests arises between a parent and a Pupil, the rights of, and duties owed to, the Pupil will in most cases take precedence over the rights of, and duties owed to, the parent.

18. **Head's Authority:** The Parents authorise the Head to take and/or authorise in good faith all decisions which the Head considers on proper grounds will safeguard and promote the Pupil's welfare.

19. **Ethos:** The ethos of this School must be such as to foster good relationships between members of the staff, the Pupils themselves and between members of the staff and Pupils. Bullying, harassment, victimisation and discrimination will not be tolerated. The School and its staff will act fairly in relation to the Pupils and Parents and we expect the same of Pupils and Parents in relation to the School.

20. **Physical Contact:** Parents give their consent to such physical contact as may accord with good practice and be appropriate and proper for teaching and instruction and for providing comfort to a Pupil in distress or to maintain safety and good order, or in connection with the Pupil's health and welfare.

21. **Disclosures:** The Parents confirm that they have disclosed or will as soon as possible disclose to the School in confidence any known medical condition, health problem or allergy affecting the Pupil, any history of a learning difficulty on the part of the Pupil or any member of his/her immediate family, or any family circumstances or court order which might affect the Pupil's welfare or happiness, or any concerns about the Pupil's security.

22. **Data Protection:** The School will process personal data about you or your child in accordance with data protection law, including the Data Protection Act 2018 (as it is amended or superseded) and other related legislation. By signing the acceptance form or by agreeing to be bound by these terms and conditions the Parents on behalf of themselves and, so far as they are able, on behalf of the Pupil consent to the processing by the School of personal information.

- a. as set out in the School's Privacy Notice which is available on the School's website;
- b. in order to comply with any court order, request from or referral to an appropriate authority, or legal, regulatory or good practice requirement;
- c. to perform our obligations under this contract, and where otherwise reasonably necessary for the school's purposes.

23. **Biometric information:** By signing the School's Acceptance Form or Biometric Information Consent Form, the Parents consent to the School obtaining and using the Pupil's biometric information in the form of fingerprint recognition as part of an automated biometric recognition system. If one of the Parents wishes to withdraw consent to the processing of the Pupil's biometric information he/she shall make the other Parent and the Pupil aware of this and shall notify the Head in writing immediately, requesting an acknowledgement of his/her letter. See also the School's biometric information notes which are published on the School's website as part of the Data Protection Notice.

24. **Student Sponsor:** As a student sponsor school we need to provide certain information to the Home Office. In order to comply with our responsibilities as a licensed Student Sponsor for immigration purposes, we may need to provide information relating to you and/or your child's right to enter, reside and/or study in the United Kingdom to the Home Office (and to do so whether we actually sponsor your child or not). Such information may include information about your child's immigration status, attendance records and any changes in your or your child's circumstances (including where you child is excluded, required to be removed, or this contract is terminated).

25. **Confidentiality:** The Parents authorise the Head to override their own and (so far as they are entitled to do so) a Pupil's rights of confidentiality and to impart confidential information on a "need-to-know" basis where necessary to safeguard or promote a Pupil's welfare or to avert a perceived risk of serious harm to the Pupil or to another person at the School.

26. **Leaving School Premises:** The School is unable to prevent a Pupil leaving school premises in breach of School Rules and Regulations.

27. **Residence During Term Time:** Pupils, except when boarding, are required during term time and at weekends, exeats and half term, to live with a parent or legal guardian or with an education guardian approved by the School. Short-term boarding can be provided during term time for a Pupil whose accommodation arrangements have broken down. The Head must be notified in writing immediately if a Pupil will be residing during term time under the care of someone other than a parent.

28. **Absence of Parents:** When both Parents will be absent from the Pupil's home for a twenty-four hour period or longer, the School must be told in writing the name, address and telephone number for a 'responsible adult' who will have the care of the Pupil during this time.

29. **Education Guardians:** A Pupil whose Parents are resident outside the United Kingdom must have an education guardian in the United Kingdom who has been given legal authority to act on behalf of the Parents in all respects and to whom the School can apply for authorities when necessary. The School can accept no responsibility during exeats, half term or the holidays for Pupils whose Parents are resident abroad and the Parents and guardians of such Pupils must make holiday arrangements, including travel to and from the School, well in advance. The responsibility for choosing appropriate education guardians rests solely with the Parents but the School may be able to assist by providing Parents with the names of other agencies or individuals who have acted as guardians in the past. Parents are responsible in each case for satisfying themselves as to the suitability of an education guardian.

30. **Pupil's Personal Property:** Pupils are responsible for the security and safe use of all their personal property including money, locker keys, watches, computers, musical instruments and sports equipment, and for property lent to them by the School. Parents should make appropriate insurance arrangements in each case.

31. **Photographs:** It is the custom and practice of most independent

schools, and of this School, to include some photographs or images (including video recordings) of Pupils in the School or who have left, in the school's promotional material such as the prospectus, website, social media, displays and for press and media purposes. We would not disclose the name or home address of a child without the Parents' consent. Parents who do not want their child's photograph or image to appear in any of the School's promotional material must make sure their child knows this and must write immediately to the Head requesting an acknowledgement of their letter.

32. **Transport:** The Parents consent to the Pupil travelling by any form of public transport and/or in a motor vehicle driven by a responsible adult who is duly licensed and insured to drive a vehicle of that type.

33. **Immigration:** The School currently holds a licence to sponsor international students under Tier 4 of the points based system of immigration. The Parent must inform the Head when returning a completed registration form or at any other time if their child requires sponsorship from the School in order to obtain a visa to study at the School. It shall be the Parents responsibility at all times to ensure that their child has the appropriate immigration permission to live in the United Kingdom and to study at this School. The Parents shall permit the School to take and retain copies of all documentation required to be kept by the School in order to comply with its duties as a Tier 4 sponsor, including passport, visa, vignette and/or biometric resident permit of the child and where necessary the Parents.

## EDUCATIONAL MATTERS

34. **Our Commitment:** Within the published range of the School's provision, we will do all that is reasonable to provide an educational environment and teaching of a range, standard and quality which is suitable

35. for each Pupil and to provide education to at least the standard required by law, and often to a much higher standard.

36. **Emergency Medical Treatment:** The Parents authorise the Head to consent on their behalf to the Pupil receiving emergency medical treatment where certified by an appropriately qualified person as necessary for the Pupil's welfare and if the Parents cannot be contacted in time. The Parents must comply with the Schools medical officer's recommendation which may include a reasonable decision to release the Pupil home or to his/her education guardian when he/she is unwell.

37. **The Pupil's Health:** Boarding Pupils will have a routine medical examination with the School Medical Offer, usually during the first Term at the School. Arrangements can be made on request for the Parents to be present if required. The head may at any time require a medical opinion or certificate as to the Pupil's general health where the Head considers that necessary as a matter of professional judgement in the interests of the Pupil and/or the School community. The Parents must inform the Head in writing if the Pupil has or develops any known medical condition, health problem, disability or allergy or will be unable to take part in games or sporting activities or has been in contact with an infectious or contagious disease.

38. **Medical Information:** Throughout a Pupil's time at the School any School medical officer shall have the right to disclose confidential information about the Pupil if considered to be in the Pupil's own interests or necessary for the protection of other members of the School community. Such information will be given and received on a confidential, need-to-know basis.

39. **Organisation:** The School will reserve the right to organise the curriculum and its delivery in a way which, in the professional judgement of the Head, is the most appropriate for the school community as a whole. The School's policy on streaming, setting and class sizes may change from year to year and from time to time and will depend mainly on the mixture of abilities and aptitudes among the Pupils. Any parent who has specific requirements or concerns about any aspect of their child's education or progress should contact their child's tutor in the first instance, or Head of Department as soon as possible. The Head should be contacted in the case of a serious concern.

40. **Progress Reports:** The School monitors the progress of each Pupil and reports regularly to Parents by means of grades and milestone reports.

41. **Sex Education:** All Pupils will receive health and life skills education appropriate to their age in accordance with the curriculum from time to time.

42. **Public Examinations:** The Head may, after consultation with a parent, decline to enter a Pupil's name for a public examination if, when exercising professional judgement, the Head considers that by doing so the Pupil's prospects in other examinations would be impaired and/or if the Pupil has not prepared for the examination with sufficient diligence.

43. **Reports and References:** Information supplied to Parents and others concerning the progress and character of a Pupil, and about examination, and any references will be given conscientiously and with all due care and skill but otherwise without liability on the part of the

School.

**44. Learning Difficulties:** The School will do all that is reasonable in the case of each Pupil to detect and deal appropriately with a learning difficulty which amounts to a "special educational need". Our staff are not, however, qualified to make a medical diagnosis of conditions such as those commonly referred to as dyslexia, or of other learning difficulties.

**45. Screening for Learning Difficulties:** The screening tests available to Schools are indicative only: they are not infallible. Parents will be notified if a screening test indicates that a Pupil has a learning difficulty. A formal assessment can be arranged by the School at the Parents' expense or by the Parents themselves.

**46. Information about Learning Difficulties:** Parents must notify the Head in writing if they are aware or suspect that a Pupil (or anyone in his or her immediate family) has a learning difficulty and the Parents must provide us with copies of all written reports and other relevant information. Parents will be asked to withdraw the Pupil, without being charged Fees in lieu of notice if, in the professional judgement of the Head and after consultation with the Parents and with the Pupil (where appropriate), the School cannot provide adequately for a Pupil's special educational needs. Remedial teaching provided by the School will be charged as an extra.

**47. Moving up the School:** It is assumed that each Pupil who satisfies the relevant criteria at the time will progress through the School and will ultimately complete the Common Entrance Year (Year 8). Parents must give a term's notice in writing, in accordance with the Provisions about Notice (below) if they do not intend their child to proceed to the next stage of the School, or a term's Fees in lieu of notice will be payable.

**48. Intellectual Property:** The School reserves all rights and interest in any copyright, design right, registered design, patent or trademark ("intellectual property") arising as a result of the actions or work of a Pupil in conjunction with any member of staff and/or other Pupils at the School for a purpose associated with the School. The School will acknowledge and allow to be acknowledged the Pupil's role in creation/development of intellectual property.

**49. Pupil's Original Work:** Copyright in the Pupil's original work, such as classroom work, prep or homework, projects, examination scripts, paintings and computer generated material, belongs to the Pupil. Most such work (but not examination scripts) will be returned to the Pupil when it is no longer required for purposes of assessment or display. The Parents consent for themselves and (so far as they are entitled to do so) on behalf of the Pupil, to our retaining such work at school premises until, in our professional judgement, it is appropriate to release the work to the Pupil. Certain coursework may have to be retained for longer than other work and for up to one year in order to reduce the risk of cheating. We will take reasonable care to preserve the Pupil's work undamaged but cannot accept liability for loss or damage caused to this or any other property of the Pupil by factors outside the direct control of the Head and staff.

**50. School Trips:** A variety of school trips will be provided for your child while a Pupil at the School. The cost of certain school trips will be charged as an extra and added to the bill. Parents' prior consent for all trips will be sought. School trips abroad or those in the United Kingdom involving an overnight stay will be the subject of a separate agreement with Parents, the cost of the trip will be payable in advance. The Pupil is subject to school discipline in all respects whilst engaged in a school trip. All additional costs of special measures necessary to protect the Pupil's safety and welfare, or to respond to breaches of discipline, will be added to the bill. The School reserves the right to prevent a Pupil from taking part in an educational visit whilst overdue fees remain unpaid.

**51. Conduct of Parents:** The Parents will behave appropriately when on School premises. This includes complying with the School Rules and Regulations currently in force in relation to parking within the School grounds. A parent may be excluded from School premises if the Head, acting in a proper manner, considers such exclusions to be in the best interests of the pupil or of the School.

## **BEHAVIOUR AND DISCIPLINE**

**52. School Regime:** The Parents accept that the School will be run in accordance with the authorities delegated by the Governors to the Head. The Head is entitled to exercise a wide discretion in relation to the School's policies, rules and regime and will exercise those discretions in a reasonable and lawful manner, and with procedural fairness when the status of a Pupil is at issue.

**53. Conduct and Attendance:** We attach importance to courtesy, integrity, good manners, good discipline and respect for the needs of others. Parents warrant that the Pupil will take a full part in the activities of the School, will attend each school day, will be punctual, will work hard, will be well-behaved and will comply with the School Rules about the wearing of uniform.

**54. School Rules:** The School Rules and Regulations as set out in the

Code of Conduct and other documents published from time to time and are issued to all Pupils within their School Planner. Parents and Pupils have an opportunity on request to see the current rules and regulations before they accept the offer of a place.

**55. School Discipline:** The Parents hereby confirm that they accept the authority of the Head and of other members of staff on the Head's behalf to take all reasonable disciplinary or preventative action necessary to safeguard and promote the welfare of each Pupil and the school community as a whole. The School's disciplinary policy which is current at the time applies to all Pupils when they are on school premises, or in the care of the School, or wearing school uniform, or otherwise representing or associated with the School.

**56. Investigative Action:** A complaint or rumour of misconduct will be investigated. A Pupil may be questioned and his/her accommodation or belongings may be searched in appropriate circumstances. All reasonable care will be taken to protect the Pupil's human rights and freedoms and to ensure that his/her Parents are informed as soon as possible and that the Pupil is accompanied and assisted by a parent, education guardian or a teacher of the Pupil's choice.

**57. Procedural Fairness:** Investigation of a complaint which could lead to expulsion, removal or withdrawal of the Pupil in any of the circumstances explained below shall be carried out in a fair and unbiased manner. All reasonable efforts will be made to notify the Parents or education guardian so that they can attend a meeting with the Head before a decision is taken in such a case. In the absence of a parent or an education guardian, the Pupil will be assisted by an adult (usually a teacher) of his/her choice.

**58. Divulging Information:** Except as required by law, the School and its staff shall not be required to divulge to Parents or others any confidential information or the identities of Pupils or others who have given information which has led to the complaint or which the Head has acquired during an investigation.

**59. Drugs & Alcohol:** A Pupil may be given the opportunity to provide a urine sample under medical supervision if involvement with drugs is suspected, or a sample of breath to test for alcohol consumed in breach of school discipline. A sample or test in these circumstances will not form part of the Pupil's permanent medical record.

**60. Terminology:** In these Terms and Conditions "**Suspension**" means that a Pupil has been sent or released home for a limited period either as a disciplinary sanction or pending the outcome of an investigation or a Governors' Review. "**Withdrawal**" means that the Parents have withdrawn the Pupil from the School. "**Exclusion**" means that the Pupil may not return to School until arrears of Fees have been paid. "**Expulsion**" and "**Removal**" mean that the Pupil has been required to leave ("*asked to leave*") the School permanently in the circumstances described below. "**Released home**" means that the Head has consented to the Pupil being away from school for a specified period.

**61. Sanctions:** The School's current policies on sanctions are available to Parents on request before they accept the offer of a place. These policies may undergo reasonable change from time to time but will not authorise any form of unlawful activity. Sanctions may include a requirement to undertake menial but not degrading tasks on behalf of the school or external community, detention for a reasonable period, withdrawal of privileges, gating, rustication or suspension, or alternatively being removed or expelled.

**62. Expulsion:** A Pupil may be formally expelled from the School if it is proved on the balance of probabilities that the Pupil has committed a very grave breach of school discipline or a serious criminal offence. Expulsion is reserved for the most serious breaches. The Head shall act with procedural fairness in all such cases.

**63. Fees after Expulsion:** If the Pupil is expelled, there will be no refund of the Acceptance Deposit or of Fees for the current or past terms, but the overseas element (if any) of the Acceptance Deposit, and the unspent balance of any lump sum prepayment will be refunded without interest. There will be no charge to fees in lieu of notice but all arrears of Fees and any other sum due to the School will be payable.

**64. Removal in other Circumstances:** Parents may be required, during or at the end of a term, to remove the Pupil, temporarily or permanently from the School, or from boarding, if, after consultation with a parent, the Head is of the opinion that the Pupil's conduct or progress has, after due warnings, been inconsistent with the standards required, or if the Pupil, in the judgement of the Head, is unwilling or unable to benefit sufficiently from the educational opportunities offered by the School, or if a parent has treated the School or members of its staff unreasonably. In these circumstances, Parents may be permitted to withdraw the Pupil as an alternative to removal being required. The Head shall act with procedural fairness in all such cases, and shall have regard to the interests of the Pupil and Parents as well as those of the School (see "Governors' Review" below).

**65. Fees Following Removal:** If the Pupil is removed in the circumstances described above, the rules relating to Fees and Deposit shall be

the same as for expulsion save that the Deposit will be refunded in full without interest.

**66. Leaving Status:** The expression "leaving status" has reference to whether the Pupil has been expelled, removed or withdrawn, and to the record which will be entered in to the Pupil's file as to the reason for leaving, and the Pupil's status as a leaver, and the transfer of the Pupil's work to another educational establishment and to the nature of the reference which will be given in respect of the Pupil, and also to the financial aspects of the Pupil's leaving. These and any other relevant matters of leaving status will be discussed by the Head with the Parents and, where appropriate with the Pupil, at the time of the Head's decision.

**67. Governors' Review:** Parents may ask for a Governors' Review of a decision to expel or require the removal of a Pupil from the School or from boarding (but not a decision to suspend a Pupil). The request must be made as soon as possible and in any event within seven days of the decision being notified to the Parents. Parents will be entitled to know the names of the Governors who make up the Review Panel and may ask for the appointment of an independent panel member nominated by the School and approved by the parent (approval not to be unreasonably withheld).

**68. Review Procedure:** The Head will advise the Parents of the procedure (current at that time) under which such a review will be conducted by a panel of up to three Governors (including an independent member if requested). If Parents request a Governors' Review, the Pupil will be suspended from School until the decision to expel or remove has been set aside or upheld. While suspended, the Pupil shall remain away from School and will have no right to enter school premises during that time without written permission from the Head.

## MEDICAL MATTERS

**69. Medical Care:** In order that the best use may be made of the facilities and services provided under the National Health Service, every boarder must be registered on the list of a local General Practitioner or the School Medical Officer while a Pupil at the School.

**70. Medical Examination:** New boarding Pupils may have a medical examination with the School Medical Officer (or other doctor appointed by him), if necessary, usually during the first term at the School.

**71. Medical Information:** Throughout any Pupil's time as a member of the School, the School Medical Officer shall have the right to disclose confidential information about the Pupil if he considers that it is in the Pupil's own interests or necessary for the protection of other members of the school community that he should do so. Such information will be given and received on a confidential, "need-to-know" basis.

**72. Emergency Medical Treatment:** The Parents authorise the Head to consent on behalf of the Parents to the Pupil's receiving emergency medical treatment including blood transfusions within the United Kingdom, general anaesthetic and operations under the National Health Service or at a private hospital where certified by an appropriately qualified person necessary for the Pupil's welfare and if the Parents cannot be contacted in time.

## FEES

**73. Meaning:** "Fee" and "Fees" where used in these terms and conditions include each of the following charges where applicable: *Registration Fee; Acceptance Deposit; Overseas Deposit; Tuition Fees; Boarding Fees; Fees for extra tuition; other extras* such as clothing and equipment, photographs and other items ordered by the parent or the Pupil and *charges arising in respect of school trips, and damage* where a Pupil alone or with others has caused wilful loss or damage to school property or the property of any other person (fair wear and tear excluded) and late payment charges if incurred.

**74. Payment:** The Parents undertake to pay the Fees applicable to each Term directly to the School. Fees are due and payable as cleared funds before the commencement of the School Term to which they relate. If an item on the bill is under query, the balance of the bill must be paid.

**75. Refund/Waiver:** Fees will not be refunded or waived for absence through sickness; or if a term is shortened or a vacation extended; or if a Pupil is released home after public examinations or otherwise before the normal end of term (provided that the School remains open to a pupil who wishes to stay at school during that period); or for any other cause except at the discretion of the Head or where there is a legal liability to make a refund. This rule is necessary so that the School can properly budget for its own expenditure and to ensure that the cost of individual default does not fall on other Parents. Separate rules (set out above) apply when a Pupil is expelled or removed, ie. asked to leave.

**76. Exclusion for Non-Payment:** The right is reserved to exclude a Pupil while Fees are unpaid. Exclusion on these grounds is not a disciplinary matter and the right to a Governors' Review will not normally arise. The School may also withhold any information or property while Fees are unpaid but will not do so in a way that would cause direct and identifiable prejudice to the legitimate rights and interests of the Pupil.

A Pupil who has been excluded at any time when fees are unpaid will be *deemed withdrawn* without notice twenty-eight days after exclusion. (Then a term's Fees in lieu of notice will be payable in accordance with the Provisions about Notice below.)

**77. Late Payment:** Save where alternative provision for the payment of interest are contained in a separate agreement made between the Parent and the School, interest will be charged on a day-to-day basis on Fees which are unpaid at a rate of 1.5%. Cheques and other instruments delivered at any time after the first day of term will be presented immediately and will not be considered as payment until cleared. The parent/s shall also be liable to pay all costs, fees, disbursements and charges including legal fees and costs reasonably incurred by the School in the recovery of any unpaid fees regardless of the value of the School claim.

**78. Outstanding Payments:** We may inform any other School or educational establishment to which you propose to send your child of any outstanding fees or supplementary charges.

**79. Part Payment:** Any sum tendered that is less than the sum due and owing may be accepted by the School on account only.

**80. Appropriation:** The Parents agree that a payment made in respect of one child may be appropriated by the School to the unpaid account of any other child of those Parents.

**81. Payment of Fees by a Third Party:** An agreement with a third party (such as a grandparent) to pay the Fees or any other sum due to the School does not release the Parents from liability if the third party defaults and does not affect the operation of any other of these terms and conditions unless an express release has been given in writing, signed by the Bursar. The School reserves the right to refuse a payment from a third party.

**82. Instalment Arrangements:** An agreement by the School to accept payment of current and/or past Fees by instalments is concessionary and will be subject to separate agreements/s between Parents and the School. This agreement will cease automatically in the event of any default for thirty days or more. On ceasing, the full amount of Fees then due shall be payable forthwith as a debt and interest will start to accrue at the rate for Late Payment.

**83. Scholarships & Bursaries:** Every scholarship, exhibition, bursary or other award or concession is a privilege and is subject to high standards of attendance, diligence and behaviour on the Pupil's part and to the Parents' treating the School and our staff reasonably. The terms of a scholarship or bursary and in particular the terms upon which benefits may become repayable shall be notified to Parents at the time of offer. Parents should be aware that scholarships and bursaries are awarded on the basis of the information provided for them. The School reserves the right to verify the accuracy of such information and if it is subsequently discovered that the scholarship or bursary has been awarded on the strength of information that was not accurate, the School reserves the right to withdraw the scholarship or bursary whereupon the Fees at the full rate shall be payable immediately. The value of a scholarship shall be deducted from Fees before any bursary or other concession is calculated or assessed. A copy of the School's Bursary policy is available on the School's website.

**84. Fee Increases:** We will review our fees during the course of your child's education and may increase them. We will try to give at least a term's notice of any increase and will always give you notice of any increase not later than the final day of the preceding term.

**85. Money Laundering:** The School has a policy to not accept cash for the payment of School fees or activities. Legislation also requires the School to obtain satisfactory evidence (such as sight of a passport) of the identity of a person who is paying the Fees.

## PROVISIONS ABOUT NOTICE

**86. Notice to be given by Parents** means (unless the contrary is stated in these terms and conditions) one full term's written notice addressed to and actually received by the Head personally is required by the final day of the preceding term.

**87. Fees in lieu of notice** means Fees in full for the clear terms notice at the rate that would have applied had the Pupil attended and not limited to the parental contribution in the case of a scholarship, exhibition, bursary or other award or concession.

**88. "A term's notice"** to be given by Parents means notice given before the first day of a term and expiring at the end of that term. A term's notice must be given in writing if the Parents wish to cancel a place which they have accepted, or if Parents wish to withdraw a Pupil who has entered the School; or if the Pupil wishes to transfer from boarding to day only attendance.

**89. Cancelling Acceptance:** The cancellation of a place which has been accepted is normally a breach of contract which can cause long term loss to the School if it occurs after other families have taken their decisions about schooling for their children. If the Parents cancel their acceptance of a place less than a term before the entry date or the Pupil does not join the School after a place has been accepted and not can-

celled, a term's Fees will be payable and the deposit will be credited to the account. Parents who cancel acceptance on more than a full term's notice before entry will not be required to pay Fees in lieu of notice but the deposit will be retained by the School. Cases of serious illness or genuine hardship may receive special consideration on written request.

**90. Withdrawal by Parents:** If a Pupil is withdrawn on less than a term's notice, or excluded for more than twenty-eight days for non-payment of Fees, Fees in lieu of notice will be immediately due and payable as a debt at the rate applicable to the term in question whether or not the place can be filled. The charge to a term's Fees represents a genuine pre-estimate of the School's loss in these circumstances, and sometimes the actual loss to the School will be much greater. This rule is necessary also to promote stability and the School's ability to plan its staffing and other resources.

**91. Prior Consultation:** It is expected that a parent or duly authorised education guardian will in every case consult personally with the Head or with the Head's authorised Deputy before notice of withdrawal is given.

**92. Withdrawal by Pupil:** The Pupil's decision to withdraw from the School shall, for these purposes, be treated as a withdrawal by the Parents.

**93. Discontinuing Extras:** Half a term's written notice is required to discontinue extra tuition or half a term's Fees for the extra tuition will be immediately payable in lieu as a debt.

**94. Termination by the School:** The School may terminate this agreement on one full term's written notice in writing or on less than one term's notice in a case involving expulsion or required removal. The School would not terminate the contract without good cause and full consultation with Parents and the Pupil (where appropriate). The Acceptance Deposit and the Additional Deposit, if paid, will be refunded without interest less any outstanding balance of Fees. The School may terminate this agreement immediately where the Pupil does not have the appropriate immigration permission to live in the United Kingdom and to study at the School.

## EVENTS BEYOND THE CONTROL OF THE PARTIES

**95. Force Majeure:** An event beyond the reasonable control of the parties to this agreement is referred to below as a "Force Majeure Event" and shall include such events as an act of God, fire, flood, storm, war, riot, civil unrest, act of terrorism, strikes, industrial disputes, outbreak of epidemic or pandemic of disease, failure of utility service or transportation.

**96. Notification:** If either party to the Agreement is prevented from or delayed in carrying out its obligations under this Agreement by a Force Majeure Event, that party shall immediately notify the other in writing and shall be excused from performing those obligations while the Force Majeure Event continues.

**97. Continued Force Majeure:** If a Force Majeure Event continues for a period greater than 90 days, the party who has provided notification under clause 86 above shall notify the other of the steps to be taken to ensure performance of this Agreement.

## GENERAL CONTRACTUAL MATTERS

**98. Legal Contract:** The offer of a place and its acceptance by the Parents give rise to a legally binding contract on the terms of these Terms and Conditions subject as below.

**99. Third Party Rights:** Only the School and the Parents are parties to this contract. The Pupil is not a party to it. The acts and omissions of Parents are binding on the Pupil and vice versa as to any matter of behaviour, discipline and Fees. All requests and authorities by the Parents are treated as being made on behalf of the Pupil and vice versa.

**100. Interpretation:** These terms and conditions supersede those previously in force and will be construed as a whole and headings, unless required to make sense of the immediate context, are for ease of reading only and are not otherwise part of the terms and conditions.

**101. Jurisdiction:** This contract was made at Chafyn Grove School and is governed exclusively by English law.

Chafyn Grove School: a company limited by guarantee  
Registered in England: Company No. 6267911  
Registered Office: Chafyn Grove School, Bourne Avenue, Salisbury, Wiltshire, SP1 1LR  
Registered Charity No. 1119907

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